



Threat Management (long) ADA

[Scene description: Bank of America logo]

[Scene description: Digital data appears on screen.]

[Spoken text:]

Keeping your information and data safe is a top priority at Bank of America.

[Scene description: Cyber security experts interact with computer servers.]

[Spoken text:]

We are continuously investing in our technology, processes and people to combat ever-changing cyber threats.

[Scene description: Business people safely using technology.]

[Spoken text:]

Cyber threats that can impact every region and industry. Every business transaction and digital interaction. Especially with so many people working from home.

[Scene description: Graphic that outlines the five parts of Bank of America's threat management framework.]

[Spoken text:]

That's why we use a holistic, five-fold threat management framework to keep information safe.

[Text on screen:]

Prepare  
Prevent  
Detect  
Mitigate  
Respond

[Scene description: Zoom in on "Prepare" and "Prevent" sections of graphic.]

[Spoken text:]

Every stage is important, but it all starts with preparation and prevention. We're constantly analyzing threats and identifying ways that cyber criminals could strike. So we can take steps to close gaps, strengthen controls and help stop cyber incidents before they happen.

[Text on screen:]

Analyze threats  
Close gaps

Strengthen controls  
Stop cyber incidents before they happen

[Scene description: Zoom in on “Detect” and “Mitigate” sections of graphic.]

[Spoken text:]

Detection and mitigation are the next layers in BofA’s threat management framework. We continuously monitor networks, applications and third parties for potential cyber activity. And we proactively engage and partner with law enforcement, and help lead a broad industry coalition, to make things safer.

[Text on screen:]

Continuously monitor  
Proactively engage and partner

- Department of Homeland Security
- American Bankers Association
- Bank Policy Institute

[Scene description: Zoom in on “Respond” section of graphic.]

[Spoken text:]

Should an incident occur, we would apply our well-rehearsed mitigation plan to ensure it’s contained, and then we respond. Through constant preparation, our teams are ready to recover quickly so we—and you—can resume operations.

[Text on screen:]

Apply our well-rehearsed plan  
Recover quickly and resume operations

[Scene description: Business people using technology.]

[Spoken text:]

Our threat management framework is ingrained in all we do, and helps to strengthen the solutions that power your business.

[Scene description: Business people using technology.]

[Spoken text:]

For example, our CashPro® platform employs the strongest anti-fraud protection on the market. And we’ve added new commercial card security layers, including real-time alerts and greater user controls.

[Text on screen:]

Strong anti-fraud protection  
Real-time alerts  
User controls

[Scene description: Business people using technology.]

**[Spoken text:]**

We appreciate your business and your trust in Bank of America. In addition to keeping your information safe, we welcome the opportunity to talk to you about what you can do to protect your business and your customers.

**[Scene description:** Bank of America logo]

**[Text on screen:]**

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